

**We are looking for participants for a research project**

**Are you over 18 years old and living in**

**Victoria?**

**Do you experience challenges with**

**cognition (e.g. concentrating, learning**

**and remembering) and/or your mental  
health?**

**Have you ever signed or agreed to a**

**contract?**

**Then we would like to hear from you!**

**What is the project for?**

Our project is called ‘Better support for consumers with decision-making impairments’. It is funded by Telstra, Yarra Valley Water, South East Water, City West Water, AGL Energy, Energy Australia and Origin Energy.

We want to ask people who have problems related to their mental health and/or cognition (such as concentrating, learning and remembering) about how to make things easier and fairer when you want to get electricity, gas, water, phone or internet services.

Sometimes it can be confusing or difficult dealing with electricity, gas, water, phone or internet companies. We want to hear your ideas for making things easier.

**What will happen?**

If you agree to be in the research, you will be part of a **focus group.** This is a discussion with about **7** other people. Two researchers – including one with lived experience of mental health issues – will ask you about making decisions as a consumer and how things could be better.

It will go for **1.5-2 hours**. There will be free food and drink. To thank you for your time you will get a **$50 gift voucher.**

You should only participate if YOU want to – this is entirely voluntary.

If you think you would like to participate or if you have questions, please contact:

**Dr Yvette Maker**

Research Fellow, University of Melbourne

**Phone: 9035 7467 || Email: maker.y@unimelb.edu.au**